

## NEU PC Plus Programme

The NEU PC Plus Programme, by the Infocomm Development Authority of Singapore (IDA) offers affordable PCs and broadband access to students and people with disabilities from low income families. Successful applicant can purchase a PC with free software and 3 years of free broadband subscription at a subsidised price.

### A PC Bundle includes:

- Your Choice of Computer
- Productivity Tools
- Warranty
- 3-Year Broadband Internet Subscription
- Delivery and Installation

### Where to Submit

- Please submit completed form to your school's General Office or to IDA's appointed Lead Agencies.
- ITEs students should submit application forms directly to the Campus Administration Office.
- Special Education (SPED) school students and people with disabilities can submit application forms to the Society for Physically Disabled (SPD).
- Applicants who do not fall within any of the listed Lead Agencies, can submit to the Eurasian Association.

### Broadband Service

- Mobile broadband provides internet access in Singapore where 3G coverage is available.
- With effect of 1st May 2014, SingTel ADSL broadband is no longer offered under this programme.

### What to Submit

Please ensure that you have completed and prepared the following forms/documents for submission.

#### Compulsory forms / documents

- Application form
- Photocopy of Student Pass/Matriculation Card belonging to the Applicant (if applicable)
- Photocopy of Birth Certificates/NRICs of the Applicant and **all** household members (both sides)
- Relevant medical documents/doctor's verification of the Applicant's disabled condition (if applicable)

#### For broadband service

- Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service
- M1 Broadband Application form

**Supporting documents** (compulsory if you are not receiving assistance under MOE-FAS)

- For all working adults (including self-employed) in the household, the latest Income Tax Assessment **or** payslip **or** employment letter **or** CPF contribution history
- For working adults who do not have fixed monthly salary, the last 3 months payslip **or** CPF contribution history
- For all non-working adults in the household, the latest CPF contribution history
- For those without the above supporting documents, the declaration in Section I of **Annex A** for self-employed adults or Section II of **Annex A** for unemployed adults

### IDA's Appointed Lead Agencies

#### Association of Muslim Professionals

AMP@Pasir Ris #05-11  
1 Pasir Ris Drive 4  
Singapore 519457  
Tel: 6416 3966  
Fax: 6583 8028  
[www.amp.org.sg](http://www.amp.org.sg)

#### Chinese Development Assistance Council

CDAC Building  
65 Tanjong Katong Road  
Singapore 436957  
Tel: 6603 5588  
Fax: 6841 4881  
[www.cdac.org.sg](http://www.cdac.org.sg)

#### Society for the Physically Disabled

2 Peng Nguan Street  
SPD Ability Centre  
Singapore 168955  
Tel: 6579 0715  
Fax: 6236 6396  
[www.iacentre.org.sg](http://www.iacentre.org.sg)

#### The Eurasian Association

139 Ceylon Road  
Eurasian Community House  
Singapore 429744  
Tel: 6447 1578  
Fax: 6447 3189  
[www.eurasians.org.sg](http://www.eurasians.org.sg)

#### Central Sikh Gurdwara Board

9 Jalan Bukit Merah  
Singapore 169543  
Tel: 6327 2004/05/07  
Fax: 6327 2009  
[www.sikhs.org.sg](http://www.sikhs.org.sg)

#### Institute Of Technical Education

2 Ang Mo Kio Drive  
Singapore 567720  
Tel: 1800 225 5483  
Fax : 6872 4379  
[www.ite.edu.sg](http://www.ite.edu.sg)

#### Singapore Indian Development Association

1 Beatty Road  
Singapore 209943  
Tel: 1800 295 4554 / 6298 5911  
Fax: 6299 5207  
[www.sinda.org.sg](http://www.sinda.org.sg)

#### Yayasan MENDAKI

116 Changi Road  
WIS@Changi #05-01/15  
Singapore 419718  
Tel: 6708 6400  
Fax: 6708 6500  
[www.mendaki.org.sg](http://www.mendaki.org.sg)

## Eligibility Criteria

### PC Bundle Scheme Application

- The application is open to Singapore Citizens or Permanent Residents.
  - The Applicant has a permanent disability **OR** is a full-time student in a Government / Government-Aided school, Junior College, Centralised Institute, Independent school, Institute of Technical Education, Polytechnic or MOE-funded Special Education School.
  - Past recipient of a PC bundle under the NEU PC Plus Programme may reapply only after a lapse of four (4) years from last deployment to the household.
  - The Applicant's combined gross monthly household income must not exceed \$3,000 **OR** the per capita income\* of the Applicant's household must not exceed \$800. If there is a permanently disabled household member, per capita income must not exceed \$875.
  - Each eligible household can only apply for one (1) computer regardless of the total number of school-going children and/or household members who have permanent disability.
- \*Per capita income (PCI) refers to the gross monthly household income divided by the total number of household members.*

### Broadband Application

- You are eligible to apply for broadband service if your household does not have broadband access.
- Apart from the main application form, please also complete (1) the Deed of Undertaking and Indemnity and (2) the M1 broadband application form.

### Inspire Fund Application

- If you have difficulty with the co-payment of the subsidised PC bundle, you may apply for assistance under the iNSPIRE Fund.
- This assistance is only extended to successful Applicants of PC-Bundle Scheme who are full-time students aged 25 years and below.
- The Applicant's total household income must not exceed \$2,300 or per capita income must not exceed \$600.
- The application must be supported and signed by the student's officer-in-charge / HOD / Principal, as indicated on page 5 of the application form.

### Assistance Level

<b>Income</b>	Gross monthly household income <=\$3000 <b>OR</b> the PCI <=\$800 (or \$875 if there is a permanently disabled household member)	
<b>Citizenship</b>	Singaporean	Permanent Resident
<b>PCI ≤ \$600 OR MOE-FAS Recipient</b>	Tier 1 Subsidy (up to 75%)	Tier 2 Subsidy (up to 50%)
<b>PCI &gt; \$600</b>	Tier 2 Subsidy (up to 50%)	
<b>Persons with disability</b>	Tier 2 Subsidy (up to 50%)	

### Approval and Notification

- The decision made on each case is final. For the avoidance of doubt, IDA or the Lead Agencies need not provide any reason for the rejection of any application.
- Any change in Applicant's home address and/or contact numbers before the PC deployment should be updated with the Lead Agency handling the application.
- The Lead Agency will inform the Applicant of the outcome by post.
- The PC provider will arrange the date of computer delivery with the successful applicant.
- IDA and the Lead Agencies shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of PC.

### Co-payment

- The Applicant and/or the Applicant's parent/guardian shall make co-payment for the PC bundle to the PC provider. The amount is dependent on the PC model selected in the application form.
- Successful Applicant may wish to purchase extra items (such as printer or memory upgrades) for same-day delivery with the computer package, at the Applicant's own cost. Please liaise with the PC provider for details.
- Subscription fee for unlimited broadband access is **free for 36 months**, including broadband device and internet filtering service. Should the Applicant wish to continue using the broadband services after 36 months, the Applicant and/or the Applicant's parent/guardian shall be responsible for the subscription fees and other charges imposed by the broadband service provider.

### Other information

- IDA's appointed Lead Agencies reserve the right to ask for additional documents to support the application.
- IDA reserves the right to amend the terms & conditions as and when it deems necessary.
- The Applicant is required to keep the PC for at least 4 years for inspection purposes.
- IDA and any parties appointed by IDA reserve the rights to visit the Applicant and verify that the Applicant possesses the PC obtained under the PC-Bundle Scheme.
- Applicant must allow the PC provider to examine (1) the approval letter from the Lead Agency, (2) the letter/receipt on co-payment for PC bundle from the school and (3) Applicant's NRIC upon PC delivery. The PC provider reserves the right to reject delivery of the PC if the required documents are unavailable.

# PC-Bundle Application Form

For Official Use by LA Only:

PCR: \_\_\_\_\_

LA Receipt Date: \_\_\_\_\_



## Applicant's Particulars

NRIC / Birth Cert No.: \_\_\_\_\_

Name: \_\_\_\_\_

Citizenship:  Singaporean  Permanent Resident

Gender:  Male  Female

Date of birth: (dd/mm/yyyy) \_\_\_\_\_

School: \_\_\_\_\_

Class: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Mobile phone: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

Type of housing:  1-2Rm  3Rm  4Rm  5Rm  
 Owned  Rented (Please provide rental proof)  
 Others: \_\_\_\_\_

## Disability Particulars (if applicable)

Permanent Disability:  Yes  No

If yes, describe disability: \_\_\_\_\_

Gross monthly income: \_\_\_\_\_

Occupation: \_\_\_\_\_

## Household Members Information

Details of applicant's household members (eg parents, siblings, grandparents, aunts, uncles, etc)

Name	NRIC	Relationship to Applicant	Occupation / School	Gross Monthly Income <sup>+</sup>

<sup>+</sup> Income should be reflected before CPF deduction. For declaration of income of household members who are self-employed without supporting income tax documents or unemployed, please complete Section I and/or Section II of Annex A accordingly. For declaration of income from other sources, please complete Section III of Annex A.

## PC Options (You are not allowed to change the PC model once the application is submitted)

Please select the PC model you are applying for:

Desktop Models	Payable <sup>^</sup> Amount		Laptop Models	Payable <sup>^</sup> Amount	
	Tier 1*	Tier 2*		Tier 1*	Tier 2*
Entry Level					
<input type="radio"/> DEJ	\$176	\$312	<input type="radio"/> LEA	\$347	\$560
			<input type="radio"/> LEJ	\$214	\$427
Mid Range					
<input type="radio"/> DMP#	\$146	\$292	<input type="radio"/> LMA#	\$289	\$579
			<input type="radio"/> LMJ	\$319	\$609
			<input type="radio"/> LMP	\$331	\$621

\*Refer to Page 2 for Assistance Level extended to the eligible Applicant of PC-Bundle Scheme

<sup>^</sup> Actual amount payable by the Applicant may be less if additional subsidy is granted by school or Lead Agency.

#Applicant of iNSPIRE Fund may select ONE of these PC models

## Broadband Service

I wish to apply for M1 mobile broadband service.

I wish to apply for Internet Filtering Service.

Internet Filtering Service allows parents to protect the child against access to undesirable websites, images and content while surfing the internet.

## iNSPIRE Fund Application

The iNSPIRE Fund helps students who require assistance with the co-payment, to earn a fully paid PC-Bundle by doing community service for a stipulated number of hours (see table below) within a period of 6 months. Students need to satisfy the eligibility criteria to apply for assistance under the iNSPIRE Fund.

Applicant's age	Community hours to serve	
	Desktop ( <b>DMP</b> )	Laptop ( <b>LMA</b> )
Full time students below 15 years old	3 hours	6 hours
Full time students between 15 and 25 years old	6 hours	12 hours

Do you wish to apply for iNSPIRE Fund?

- Yes (Please request your school's Officer-in-charge/HOD/Principal to complete Page 5)
  No

### Declaration by Applicant OR Parent / Guardian

- We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application will be rejected and/or the PC-Bundle withdrawn from us.
- We agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- We understand that our application may be rejected by IDA and/or the Lead Agencies without assigning any reason for doing so.
- We understand that the PC-Bundle may vary from time to time, and the software and anti-virus protection are subject to availability of sponsorship.
- We understand that IDA's approval for our application may be withdrawn if we are unable to confirm with the PC vendor a date for delivery of the PC within 90 days of IDA's approval of our application.
- We agree that we shall not change the PC model after we have submitted our application.
- We agree to fully cooperate if a random check to verify our computer status is conducted at our house or the place where our existing computer resides and we will allow the inspector to check and test our PC.
- We acknowledge that, for the purpose of facilitating our application by IDA, any and all government agencies or statutory boards that have any of our household's record may share the information with IDA, if it is relevant to IDA's work with us and/or our household.
- We also acknowledge that the information which we and/or the members of our household provide may be shared with any government agency, statutory board or person authorised by IDA, for the purposes of rendering us or assessing our eligibility for financial or other assistance; for research in which our household members, as specific individuals, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law. We also hereby confirm that our household members are aware of and have agreed to these terms.

Signature of Applicant
Name:
Signature/Thumbprint:
Date:

Signature of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:
Relationship to Applicant:
Signature/Thumbprint:
Date:

### Parental Consent on media coverage

As part of the NPP outreach to the public, case studies may be used to highlight the benefits of the programme. Please indicate your consent to be interviewed for such case studies, which could take the form of media coverage, or other appropriate form.

- Yes
  No

**(i) School Subsidy**

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Will the school provide further subsidy?       Yes       No

**(ii) Certification for Student Receiving Assistance under MOE-FAS only**

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Is the student receiving assistance under MOE Financial Assistance Scheme?       Yes       No

**(iii) 1:1 Computing Programme**

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Is the student enrolled in a 1:1 computing programme in school?       Yes       No  
(ie. is the student required to bring a computing device to school on a regular basis?)

Has the school explored other means to assist in the student's ownership of a computer?       Yes       No

If yes, please provide more information.

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**(iv) iNSPIRE Fund Application**

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Does the school recommend the student to receive assistance under the iNSPIRE Fund?       Yes       No

*\* Please note that the number CIP hours stipulated by the Applicant's school cannot be computed as part of the community service hours required by the iNSPIRE Fund.*

*\* The Applicant shall commence the performance of the community service activities from the start date stated in IDA's in principle approval letter, which will be sent to the Applicant upon IDA's approval of this application. Activities performed prior to the start date stated in IDA's in principle letter will not be considered in the computation of the community service hours required by the iNSPIRE Fund.*

*\* The school can assist to arrange for suitable activities for the student so that he/she completes the required number of hours of community service within 6 months. In the case of a young primary school student, the school can facilitate to allow the student to perform simple tasks such as arranging books in the library, gardening, helping teachers to carry books, etc.*

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Name and Signature of Officer-in-charge/HOD/Principal#  
School stamp

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Date

#Delete where appropriate

# Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

## THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

## TO:

**THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE**, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

## THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

### 1 Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

### 2 Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
  - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
  - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
    - (a) This Deed
    - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
  - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
  - iv. Any termination of the Broadband Service.

### 3 IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

### 4 Termination for Improper Use of Broadband Service or Breach of Applicant's Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

### 5 Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

### 6 Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

# Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

## SIGNED, SEALED and delivered as a Deed

APPLICANT	Consent of Parent/Guardian <i>(Required if the Applicant is below eighteen (18) years of age)</i>
Name:	I, the undersigned, parent/guardian <sup>#</sup> of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.  _____ Name and Signature/Thumbprint: Relationship to Applicant: <i>#Delete where appropriate</i>
NRIC:	
Address:	
Signature/Thumbprint:	
Date:	

## IN THE PRESENCE OF WITNESS

(who must be at least eighteen (18) years old, and who must NOT be the parent/guardian consenting to the Applicant's execution of this Deed)

Name:	Signature/Thumbprint:
NRIC:	
Address:	

## Annex A : Declaration of Self-Employment, Unemployment & Other Sources of Income

(Complete where applicable)

### Section I: Declaration of Self-Employment

(Please note that self-employed household members with supporting income tax documents need not complete this section)

I / We<sup>#</sup> declare that I am / we<sup>#</sup> are currently self-employed and I am / we<sup>#</sup> are not required to submit Income Tax Return or if my / our<sup>#</sup> latest Income Tax Notice of Assessment does not reflect my / our<sup>#</sup> current income status.

Name	NRIC	Gross Monthly Income <sup>+</sup>	Signature/ Thumbprint of Household Member	Date

### Section II: Declaration of Unemployment

I / We<sup>#</sup> declare that I am / we<sup>#</sup> are currently unemployed.

Name	NRIC	Start of Unemployment (mm/yyyy)	Signature/ Thumbprint of Household Member	Date

### Section III : Declaration of Other Sources of Income

Name	NRIC	Type of Income (eg alimony, rental, etc)	Monthly Amount	Signature/ Thumbprint of Household Member	Date

<sup>#</sup> Delete where appropriate

<sup>+</sup> Income should be reflected before CPF deduction



# M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent/Guardian if applicant is below 18 years of age)



Reg. No. 199206031W

PCR Number: \_\_\_\_\_

Applicant's Full Name & NRIC: \_\_\_\_\_  
(below 18 Yrs Old)

## Applicant (18 Years Old & Above) / Parent / Guardian Details

Name in NRIC / Passport / FIN of Applicant (18 Yrs Old & above) OR Parent / Guardian  
(\*Mr/Miss/Mrs/Mdm/Ms)

Gender :  Female  Male  
Marital Status:  Single  Married

NRIC / FIN of Applicant / Parent / Guardian

Passport Number

Date of Birth (DD/MM/YY)

Nationality

Local Billing Address

Residential Address

Contact No (Home) : \_\_\_\_\_

Contact No (Office): \_\_\_\_\_

(Mobile): \_\_\_\_\_

(Email): \_\_\_\_\_

## Mobile Broadband Plan and Internet Filtering Service

**Broadband 1Mbps**

(Applicant pays \$0.00 under PC-Bundle Scheme)  
(Applicant pays \$1.50/month under BB-Only Scheme)

**Broadband 2Mbps**

(Applicant pays \$6.52/month under PC-Bundle Scheme)  
(Applicant pays \$8.02/month under BB-Only Scheme)

**Internet Filtering Service**

**Bar All GSM/SMS/MMS/IDD/Premium No**

## Service Commitment Contract

1. Customer must subscribe to M1's Mobile Broadband 1 Mbps / 2 Mbps for a contractual period of 36 months ("Commitment Period"). In the event that customer prematurely terminates M1 Mobile Broadband services before expiry of the Commitment Period, the customer shall pay M1 the applicable early termination charge:

Tenure	Early Termination Charge
For Tenure of 0 to less than 12 months	\$107.00
For Tenure of 12 to less than 24 months	\$64.20
For Tenure of 24 to less than 36 months	\$32.10

2. Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period shall also pay to M1 the amount as stated in Clause 1 herein.
3. If the customer's SIM card is lost or stolen before the expiry of the Commitment Period, customer must either: -  
a) Buy a new SIM card and continue with the subscription for the full Commitment Period; or  
b) Terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
4. Customer is not allowed to temporarily disconnect M1's services before the expiry of the Commitment Period.
5. Customer is not allowed to transfer this M1 line.
6. If the customer changes service plan from Mobile Broadband 1 Mbps to Mobile Broadband 2 Mbps, the difference in monthly subscription payable will be borne by the Customer, and not funded by the Infocomm Development Authority of Singapore (IDA).
7. Customer is not allowed to change bill plan to a service plan other than Mobile Broadband 1 Mbps / 2 Mbps during the Commitment Period.
8. Internet Filtering service is for a fixed subscription on 36 months. Premature termination of Internet Filtering service without terminating the mobile broadband line is not allowed. In the event that customer prematurely terminates the Filtering service, customer shall pay M1 on a pro-rated basis for the remaining months of the 36-months Commitment Period based on the rate of \$1.28 per month.
9. M1's General and Specific Terms and Conditions for the provision of services at [www.m1.com.sg](http://www.m1.com.sg) shall also apply to this contract. In cases of inconsistencies, Clauses 1 through 8 herein shall prevail.

\_\_\_\_\_  
Signature of Applicant / Parent / Guardian

\_\_\_\_\_  
Date of Purchase

## For Official Use

Mobile Phone No. / LDN \_\_\_\_\_

Mobile Phone Model \_\_\_\_\_

Remarks

SIM Card No. (For GSM network) (please paste sticker here)

Equipment No. (IMEI) (please paste sticker here)

Attended by:

Signature / Name of Staff / Date

\*Prices are inclusive 7% GST.



## PC and Broadband Specifications

Entry Level Desktop Options	
PC Type	DEJ - JK Technology
Processor	AMD Athlon X2 3.06GHz
Memory	2GB DDR2
Monitor / LCD Display	17" LCD TFT Display
Hard Drive	250GB
Optical Drive	DVD Recordable
Graphic Card	ATI Radeon 3000
External Ports	6 x USB 2.0 Ports
Payable by Tier 1 applicant	\$176
Payable by other applicant	\$312

Mid Range Desktop Option	
PC Type	DMP - Pluto Technology
Processor	Intel Pentium G645 2.90GHz
Memory	2GB DDR3
Monitor / LCD Display	17" TFT LCD Flat Screen Colour Monitor
Hard Drive	320GB
Optical Drive	24X Super Multi DVD-RW Drive (Double Layer)
Graphic Card	Intel HD Graphic 3000/4000 (3rd Generation)
External Ports	6 x USB 2.0 Ports
Payable by Tier 1 applicant	\$146
Payable by other applicant	\$292

Entry Level Laptop Options		
PC Type	LEA - Acer Computer	LEJ - JK Technology
Processor	Intel Pentium Processor 2020M	Intel Core i3-2310M
Memory	2GB DDR3	2GB DDR3
Monitor / LCD Display	14" HD LED-backlit TFT LCD	14.1" WXGA Display
Hard Drive	500GB	500GB
Optical Drive	DVD-Super Multi Double-Layer Drive	Dual Layer DVD Multi-Burner
Graphic Card	Intel HD Graphics 3000 with 128MB of dedicated system memory	Intel Media Accelerator X4500
Wireless Network Card	Acer InViLink Nplify 802.11b/g/n	Wireless Intel 802.11b/g/n
External Ports	1x USB 3.0 Port, 2x USB 2.0 Ports, Multi-in-1 Card Reader, 1x VGA Port, 1x LAN Port	4 x USB 2.0 Ports
Payable by Tier 1 applicant	\$347	\$214
Payable by other applicant	\$560	\$427

Broadband Specifications	
Broadband Option	Mobile (M1)
1 Mbps unlimited broadband usage	✓
Internet Filtering Service	✓
1-Year warranty of broadband device by manufacturer	✓
Download speed	Up to 1Mbps
Upload speed	Up to 384kbps
Customer service hotline	1622

Mid Range Laptop Options			
PC Type	LMA - Acer Computer	LMJ - JK Technology	LMP - Pluto Technology
Processor	Intel Core i3-3120M Processor	Intel Core i3-380M	Intel Core i5-2450M 2.50GHz
Memory	2GB DDR3	2GB DDR2	4GB DDR3
Monitor / LCD Display	14" HD LED-backlit TFT LCD	14.1" WXGA Display	14" HD LED, 16:9 Wide Digital-fine Screen LCD
Hard Drive	500GB	250GB	320GB
Optical Drive	DVD-Super Multi Double-Layer Drive	DVD Multi-Burner	Double Layer DVD-RW Drive
Graphic Card	Intel HD Graphics 3000 with 128 MB of dedicated system memory	Intel Media Accelerator X4500 Integrated	Intel HM76 Express Chipset
Wireless Network Card	Acer InViLink Nplify 802.11b/g/n	Wireless Intel-N1000	Wireless LAN 802.11 b/g/n
External Ports	1x USB 3.0 Port, 2x USB 2.0 Ports, Multi-in-1 Card Reader, 1x VGA Port, 1x LAN Port	3 x USB 2.0	2 x USB 3.0 Ports, 1 x USB 2.0 Port, VGA/HDMI output, Integrated Audio, PCI - Express card, 9-in-1 Card Reader
Payable by Tier 1 applicant	\$289	\$319	\$331
Payable by other applicant	\$579	\$609	\$621

Customer Service Centres
<p><b>Acer Computer (Singapore) Pte Ltd</b>  <b>Service Warranty</b>                      - 48 months on-site warranty covers parts and labour  <b>Customer Service Centre</b>                      29 International Business Park, #01-01 Acer Building, Tower A, Service Center (Side Entrance), Singapore 609923                      Hotline: 6895 6311</p>
<p><b>Pluto Technology Pte Ltd</b>  <b>Service Warranty</b>                      - First 12 months carry-in warranty covers all parts and labour                      - Subsequent 36 months carry-in warranty covers labour and memory  <b>Customer Service Centre</b>                      37 Tannery Lane #05-08 Tannery House, Singapore 347790                      Hotline: 6841 3289                      Administrative Department: 6841 3177</p>
<p><b>JK Technology Pte Ltd</b>  <b>Service Warranty</b>  <b>DEJ &amp; LMJ</b>                      - First 36 months on-site warranty covers parts and labour                      - Subsequent 24 months carry-in warranty covers labour  <b>LEJ</b>                      - First 18 months carry-in warranty covers parts and labour.                      - Subsequent 42 months carry-in warranty covers labour  <b>Customer Service Centre</b>                      61 Kaki Bukit Ave, #02-13 Shun Li Industrial Park, Singapore 417943                      Hotline: 6842 6189</p>

NOTE: Information is subject to changes thereafter. Please refer to [www.ida.gov.sg/neupc](http://www.ida.gov.sg/neupc) for the most updated information.